

Terms & Conditions

Effective Date: [3/26/2026]

Business Name: [Tour Mystic]

Owner/Operator: [Ryan Thibeault]

By booking and participating in a tour operated by [Tour Mystic], you agree to the following terms and conditions. Please read them carefully.

1. Eligibility Requirements

All tour participants must be 12 years of age or older. All minors must be accompanied by an adult 18 or older.

Children under 12 years of age or any person requiring a car seat, booster seat, or baby carrier are not permitted on the tour, regardless of size or weight.

Each passenger must be able to independently enter and exit the vehicle without assistance.

Passengers must be in suitable health to participate in a touring experience that may include uneven terrain during stops or variable weather conditions.

This tour **does not have handicap accessibility** such as a ramp. All passengers must be able to safely enter and exit the vehicle on their own.

2. Vehicle Capacity

The tour is conducted in a Ford Transit passenger van, which accommodates a maximum of 7 passengers per general admission tour. Privat tours accommodate a maximum of 7 Passengers as well.

Seat availability is limited and is first-come, first-served.

3. Assumption of Risk & Waiver of Liability

By participating in the tour, you understand and accept that there are inherent risks and hazards associated with travel and outdoor activities.

[Tour Mystic], its owner/operator, employees, and affiliates are not responsible or liable for any personal injury, property damage, loss, delay, or inconvenience arising from participation in the tour.

Participants voluntarily assume full responsibility for all risks of injury or harm related to the tour experience, including but not limited to entry/exit from the vehicle, walking/hiking during stops, or environmental conditions.

4. Behavior & Conduct

Participants must follow all instructions and safety guidelines provided by the operator at all times.

Disruptive, unsafe, or inappropriate behavior may result in removal from the tour without a refund.

No consumption of alcohol or illegal substances is permitted in the tour vehicle.

No smoking/vaping is permitted on this tour.

[Tour Mystic] reserves the right to refuse service to anyone for any reason, including but not limited to intoxication, disruptive behavior, safety concerns, or violation of tour policies.

If service is refused or a participant is removed from the tour for such reasons, no refund will be issued.

5. Cancellations & Refunds

Customers can cancel their booking free of charge up to 24 hours before the scheduled start time for a full refund. Cancellations made less than 24 hours before the tour are non-refundable.

Tours operate in most weather conditions. In the event of severe weather, unsafe road conditions, mechanical issues, or other unforeseen circumstances, the operator reserves the right to cancel the tour. If a tour is canceled by the operator, customers will receive a full refund or the option to reschedule.

Guests are responsible for arriving on time. Late arrivals or missed tours are considered no-shows and are non-refundable.

This experience is designed for guests ages 12 and older. Guests who do not meet the minimum age requirement will not be permitted to join the tour, and no refund will be issued.

Rescheduling requests may be accommodated if made at least 24 hours in advance and are subject to availability.

6. Photo & Video Consent

During the tour, photos or videos may be taken for promotional purposes. By participating, you grant [Tour Mystic] permission to use your likeness in marketing materials, unless you opt out in writing prior to the start of the tour.

7. Damage to Vehicle or Property

Passengers are responsible for any damage they cause to the tour vehicle or any equipment provided by the tour operator, whether through negligence, misuse, or intentional actions.

In the event of such damage, the passenger (or their legal guardian, if applicable) will be financially responsible for the full cost of repair or replacement.

[Tour Mystic] reserves the right to bill the individual directly and pursue legal action if necessary to recover damages.

8. Governing Law

These terms are governed by the laws of the State of Connecticut.

9. Route & Schedule Changes

Tour routes, stops, and durations may change due to traffic, construction, special events, or safety concerns. Such changes do not warrant a refund.

10. Agreement to Terms

By booking or participating in a tour with [Tour Mystic], you and all people in your party acknowledge that you have read, understood, and agreed to the terms and conditions outlined above.

For questions or additional information, please contact:

Email: Contact@tourmystic.com

Website: www.tourmystic.com